



1. CONSULTATION

■ POLICY OF THE FIRST CONSULTATION CANCELLATION

- Unpaid sent invoice to the patient – EUR 0
- Rescheduling of the first consultation – EUR 0
- Cancellation of the first consultation with confirmed date and time – the fee is non-refundable

CYCLE WITH DONATED EMBRYOS

For the treatment cycle with donated embryos, the client pays a reservation fee of **EUR 500**, the reservation fee is valid for 6 months from the date of the advance invoice.

If a client:

■ IS STILL INTERESTED IN RESERVING THE CONFIRMED EMBRYOS

- But the period of 6 months has already passed, the reservation can be, at the client's request, extended by paying an annual fee of **EUR 150** for retaining the biological material.

■ CANCELS THE TREATMENT FOR SERIOUS HEALTH REASONS

- If the treatment is discontinued for serious health reasons which are supported by a written opinion of the client's physician, the reservation fee of **EUR 500** is fully refunded.

■ CANCELS THE TREATMENT ON THE CLIENT'S OWN DECISION

- If the treatment is discontinued on the client's own decision, the reservation fee of **EUR 500** is not refunded.

CYCLE WITH DONATED EGGS

For the treatment cycle with donated eggs, the client always pays a reservation fee of **EUR 500** after the date of the treatment is confirmed. If the date of the donor OPU is offered and confirmed in a period shorter than eight weeks before the donor OPU is to take place, the total amount for the treatment is always due.

If the client discontinues the treatment and thus cancels a reserved date of the donor OPU:

■ FOR SERIOUS HEALTH REASONS

- If the treatment is discontinued for serious health reasons which are supported by a written opinion of the client's physician, the reservation fee of **EUR 500** is fully refunded.

- In the case that the additional charge for the treatment of EUR 4,300 has been already paid** and the client has to cancel the treatment for serious health reasons, the paid amount is refunded.

■ ON THE CLIENT'S OWN DECISION

- If the treatment is discontinued on the client's own decision, the reservation fee of **EUR 500** is not refunded.
- In the case that the additional charge for the treatment of EUR 4,300 has been already paid** and the client wants to cancel the treatment on her own decision, the paid amount is not refunded.